

# PASSENGER SAFETY BRIEFING

## No smoking

Smoking is not permitted in or near the helicopter at any time.

## Approaching and departing the helicopter

Only approach and depart the helicopter towards the front in view of and with the consent of the pilot staying as low as comfortable. Do not raise your hands or any object above your head. The pilot or crew will usually escort you to and from the helicopter and help carry your baggage. If carrying a child always keep your child's head below your shoulder height.

## Door operation and emergency exits

If a door is fitted the pilot or crew will explain how to open the doors. In the case of an emergency landing the doorways will be your emergency exits.

## Seat belts must be fastened at all times

The pilot or crew will explain the use and operation of your seat belt prior to your flight. Upon entry to the cabin fasten your seat belt and keep it fastened throughout the flight.

## Remain clear of controls

Passengers seated in the co-pilot seat must maintain clearance of the controls which can be displaced a significant distance from their static position. The intercom switch is the only switch a passenger is to operate unless instructed to do so by the pilot.

## Wearing and fitting of headsets

A headset is available for all passengers to wear. The pilot or crew shall demonstrate the correct method of fitting and wearing the headset including activation, volume control and the positioning of the microphone.

## In the event of an emergency landing

Tighten your seatbelt, brace yourself with the airframe or seat, listen to and follow any instructions given by the pilot, after landing do not exit the helicopter until the rotors have stopped turning and remain in the vicinity of the helicopter.

## Safety equipment

A first aid kit, fire extinguisher, survival kit, emergency water and ELT are carried onboard for your safety. The pilot or crew will show you where these items are located.

## Keep everything inside the helicopter

Do not let any part of your body extend outside the door frame of the helicopter. This includes allowing your arms to point or take a photo beyond the door frame, or allow your head to protrude out. Never throw or drop objects from the helicopter.

## During and after your flight remain seated

Remain in your seat until instructed to leave the helicopter by the pilot or crew.

## Stowing of luggage/baggage

For security and compartment loading procedures the pilot or crew will load and unload any/all luggage/baggage.

## Remove or secure any loose items

The doors may be removed in which case all loose items such as hats (including caps), keys, or camera cases and other personal belongings must remain behind or be given to the pilot or crew who will place them in the cargo compartment.

## Cameras and mobile phones

Cameras and mobile phones are acceptable for taking photographs during flight, the wearing of wrist straps/lanyards which are attached to the device is highly recommended. Any larger devices for example iPads, tablets etc. are prohibited to be used in flight when the doors are removed. The company accepts no responsibility for the loss of a camera or phone etc. during flight.

## Life jackets

If life jackets are required on your flight the pilot or crew will demonstrate the method of fitting, wearing, inflation, and any other features of the life jacket. Life jackets must not be inflated until outside and clear of the helicopter.

