



CAPABILITY STATEMENT



SAFE | DEPENDABLE | SKILLED | PROFESSIONAL | FLEXIBLE | PRACTICAL

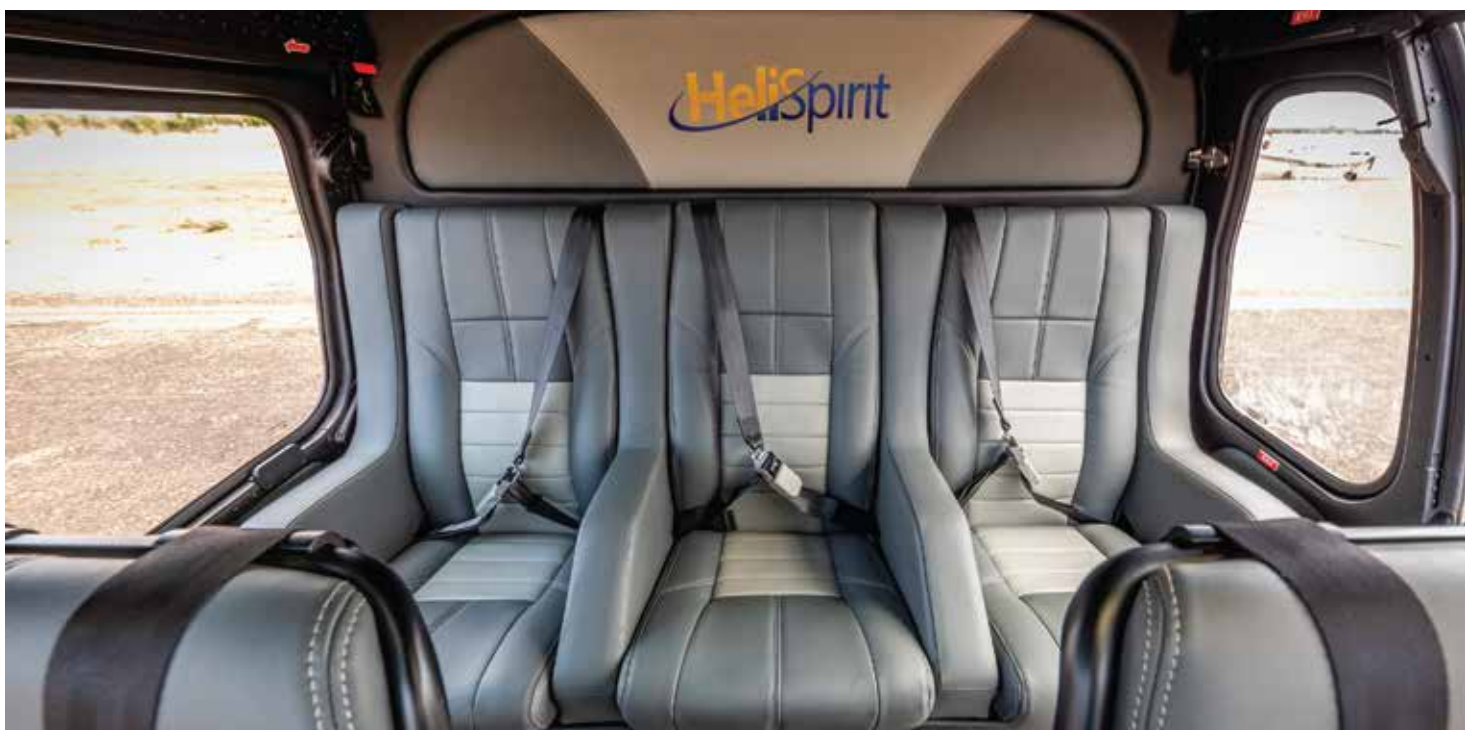
COMPANY PROFILE

Established in 1984, HeliSpirit is proud to be a leading provider of helicopter services in north-west Australia. HeliSpirit operates to the highest standard of compliance, safety and professionalism, and offers an impressive range of aircraft and services across utility, charter and tourism.

With significant bases in Kununurra, Karratha and Broome, HeliSpirit has invested heavily in its fleet and is renowned for providing a wide range of reliable, safe, and highly professional helicopter services to a diverse range of clients. With in-house aircraft maintenance facilities, HeliSpirit's fleet of twenty-four aircraft includes the Robinson R22, R44 and R66, the Bell Jet Ranger and Long Ranger, and the AS350 B3 Squirrel, offering a comprehensive range of aerial platforms providing the flexibility to meet all client requirements.

HeliSpirit's operational capabilities include mining support, low-level operations, fire suppression, emergency response operations, search and rescue, aerial geophysical work, photography, scenic flights, luxury helicopter safaris, passenger charter, custom-tailored itineraries and specialised flight training.

With the ability to combine rotary-wing aviation services with the extensive fixed-wing capabilities of HeliSpirit's sister company Aviair, no other operator can match HeliSpirit's capacity in the north-west of Australia. Further details regarding Aviair can be found at www.aviair.com.au



CAPABILITIES & SERVICES

With over thirty-five years of remote experience, HeliSpirit is the premier air charter specialist in the Kimberley and Pilbara. Major clients in the mining, government, communications and tourism sectors choose HeliSpirit due to the high-level of experience, quality of aircraft, superior safety, and quality standards. HeliSpirit's extensive compilation of staff skills and experience ensures the delivery of industry best practice across a multitude of specialised services.

HeliSpirit possesses the knowledge and expertise required to confidently provide its clients with all their aviation requirements, whether large or small. With unmatched experience and scope to operate in some of the most remote parts of Australia, HeliSpirit provides logistical expertise and cost-effective solutions for the following range of helicopter services:

- Power line inspections
- Mining support / Drill moves
- Low level survey
- Geo-survey & mapping
- Aerial sling load
- Telecommunications support
- Passenger charter
- Filming & photography
- Flight training
- Search & rescue
- Medical evacuations
- Flood relief
- Emergency evacuation
- Incendiary work
- Aerial fire suppression

HeliSpirit has a large range of ground support vehicles including an 8WD off-road fuel truck with crane capable of carrying up to 16,000 litres of fuel in 2,000 litre removable IBC's, medium sized flatbed truck with crane, support vehicles, and a range of 4WD & 2WD buses. HeliSpirit also has all the necessary experience, insurances, and approvals for the handling, storage and transport of fuels and a range of other dangerous goods. This allows HeliSpirit to provide a fully integrated solution for clients requiring remote location aviation services.

As proven experts in the field of remote helicopter operations, HeliSpirit is also able to provide clients with sound planning advice and risk management strategies prior to the commencement of any task. HeliSpirit's aim is to ensure clients are provided with the most effective and efficient solution for their aviation requirements.



FLEET

HeliSpirit is proud of its fleet of beautifully presented and meticulously maintained turbine and piston engine helicopters. These aircraft are carefully selected to provide the best solutions for the harsh and remote areas in which HeliSpirit operates. The fleet includes:

AIRBUS H125 B3 SQUIRREL (REFERRED TO AS EUROCOPTER AS350 SQUIRREL)



| | | |
|----------------|--------|---|
| Turbine Engine | | <ul style="list-style-type: none">• Air-conditioned comfort• Superior visibility, corporate seating• FADEC system• High-speed cruise and superior payload spec• 1,000kg Sling load capable• Off-shore capabilities with floats fitted• Remote region crew transfers• CineFlex filming• Airborne geophysical survey• Wire Strike Protection System (WSPS) |
| Pax seats | 5 | |
| Cruise Speed | 120kts | |
| Range | 350nm | |

BELL LONG RANGER



| | | |
|----------------|--------|---|
| Turbine Engine | | <ul style="list-style-type: none">• Spacious club seating• Wire Strike Protection System (WSPS)• Long Range Fuel extender• 450kg Sling load capable• Crew transfers• Incendiary work• Medical Evacuations |
| Pax seats | 6 | |
| Cruise Speed | 100kts | |
| Range | 250nm | |

BELL JET RANGER



| | | |
|----------------|-------|---|
| Turbine Engine | | <ul style="list-style-type: none">• Bell Helicopter proven reliability• Practical and robust all-weather workhorse• 350kg Sling load capable• Surveying and geological sampling• Incendiary work approved• Airborne geophysical survey• Cost effective platform |
| Pax seats | 4 | |
| Cruise Speed | 90kts | |
| Range | 300nm | |

ROBINSON R44



| | | |
|---------------|--------|--|
| Piston Engine | | |
| Pax seats | 3 | |
| Cruise Speed | 100kts | |
| Range | 250nm | |

- Most flown aircraft model in the world
- Fantastic scenic capabilities
- Low-level survey specialist
- Geological scouting and reconnaissance
- Hand-held filming and photography
- Scientific and Bio-security surveys
- 300kg sling load capability

ROBINSON R66



| | | |
|----------------|--------|--|
| Turbine Engine | | |
| Pax seats | 4 | |
| Cruise Speed | 110kts | |
| Range | 280nm | |

- Air-conditioned comfort and great visibility
- Perfect for extended touring of the Top-end
- Cost effective platform with high payload

MANAGEMENT SYSTEMS

Safety and Quality compliance standards are the responsibility of all HeliSpirit personnel. HeliSpirit's Safety and Quality systems have undergone extensive review and development during the last five years, including the introduction of an annual Safety & Quality Plan. The plan sets the key organisational objectives and HeliSpirit's safety performance targets which are measured.

Adherence to the Quality Management System and CASA approved Safety Management System are the first priority in all of HeliSpirit's activities. HeliSpirit is committed to ensuring that all aviation activities are performed to the highest levels of safety and compliance in order to meet both national and international standards.

With real-time satellite tracking of every aircraft, and a comprehensive internal audit program, HeliSpirit's safety and quality focus benefits all customers. All HeliSpirit staff undergo company training and induction programs which include safety management, drug and alcohol management, emergency response and security training.

In addition, staff also undertake in-house training in aviation customer service, cultural awareness, first aid, human factors, and dangerous goods awareness. This ongoing training initiative ensures a consistent level of service is provided by all staff which contributing to the professional service provided to HeliSpirit's clients.

HeliSpirit's overall safety objective is the proactive management of identifiable hazards and any associated risks, with the intent to eliminate their potential to affect the safety of staff and clients, or to damage property or the environment.

Safety underpins all of HeliSpirit's operations and includes the following management systems and initiatives:

SAFETY MANAGEMENT SYSTEM

HeliSpirit has a robust Safety Management System and is committed to ensuring operations are performed to industry best practice. The procedures are documented in the Safety Management System Manual and Emergency Response Plan. HeliSpirit has a mature safety reporting culture which has been achieved through implementing a *just culture* in the company.

CREW MANAGEMENT

HeliSpirit utilises the online system Air Maestro to manage pilot flight and duty times, and to monitor many aspects of operational safety including an online incident reporting system.

PILOT TRAINING AND CHECKING

All pilots employed by HeliSpirit undergo a comprehensive training and checking program and must pass all practical and theoretical components before being checked to line. All procedures are documented in the company Operations Manual.

SATELLITE TRACKING

All helicopters operated by HeliSpirit are fitted with 'Spidertracks' satellite tracking units. This system has unique features including two-way messaging, OPS Normal messages, ROD and SOS alerts. It also allows the operations team to monitor the position of the entire fleet on a screen in the Kununurra office or through the use of an app from any mobile phone or iPad.

SATELLITE TELECOMMUNICATIONS

Each helicopter is equipped with a portable satellite phone.

MAINTENANCE

HeliSpirit holds a Civil Aviation Safety Authority (CASA) certificate of approval for the maintenance of helicopters under 3,175kg and is an Approved Robinson Service Centre. HeliSpirit holds a comprehensive range of spare parts and consumables on site to ensure continued aircraft serviceability and reliability.

HeliSpirit's diverse fleet of twenty-four helicopters provides significant redundancy during periods of scheduled or unscheduled maintenance. In addition, a comprehensive spare parts store, with well over \$1.0 million of inventory, minimises delays when maintenance is required. HeliSpirit understands the potential cost of delays to clients and has unrivalled in-house maintenance capabilities both in the north west of WA, and at any remote location in Australia.

The association with sister company Aviair provides access to a fleet of approximately thirty fixed wing aircraft, allowing for immediate transfer of both maintenance engineers and parts to all corners of the country, whenever they may be required.



LOCATIONS

PERMANENT BASES

Kununurra Base (Head Office)

Located at Kununurra Airport, the HeliSpirit head office is a large purpose-built facility with passenger lounge, administration offices and pilot training rooms. HeliSpirit's Head Office provides operational support to all bases. The Head Office also includes a helicopter maintenance hangar with an electrical component work room, overhaul workshop and spare parts store. The HeliSpirit Head Office is located immediately adjacent to sister company Aviair's extensive airport terminal facilities.

Karratha Base

Located at the busy Karratha Airport, this impressive terminal is shared with the Aviair fixed-wing operation. Maintenance facilities, multiple offices, several passenger lounges and dedicated staff facilities offer excellent logistical staging for all Pilbara operations.

Broome Base

Located at Broome International Airport (BIA), HeliSpirit shares this terminal with Aviair. This base includes offices, maintenance facilities and a comfortable passenger lounge for servicing the Broome and West Kimberley region.

SEASONAL BASES

Katherine Gorge (NT)

Bullo River Station (NT)

Lake Argyle Resort

Mitchell River National Park

Purnululu National Park

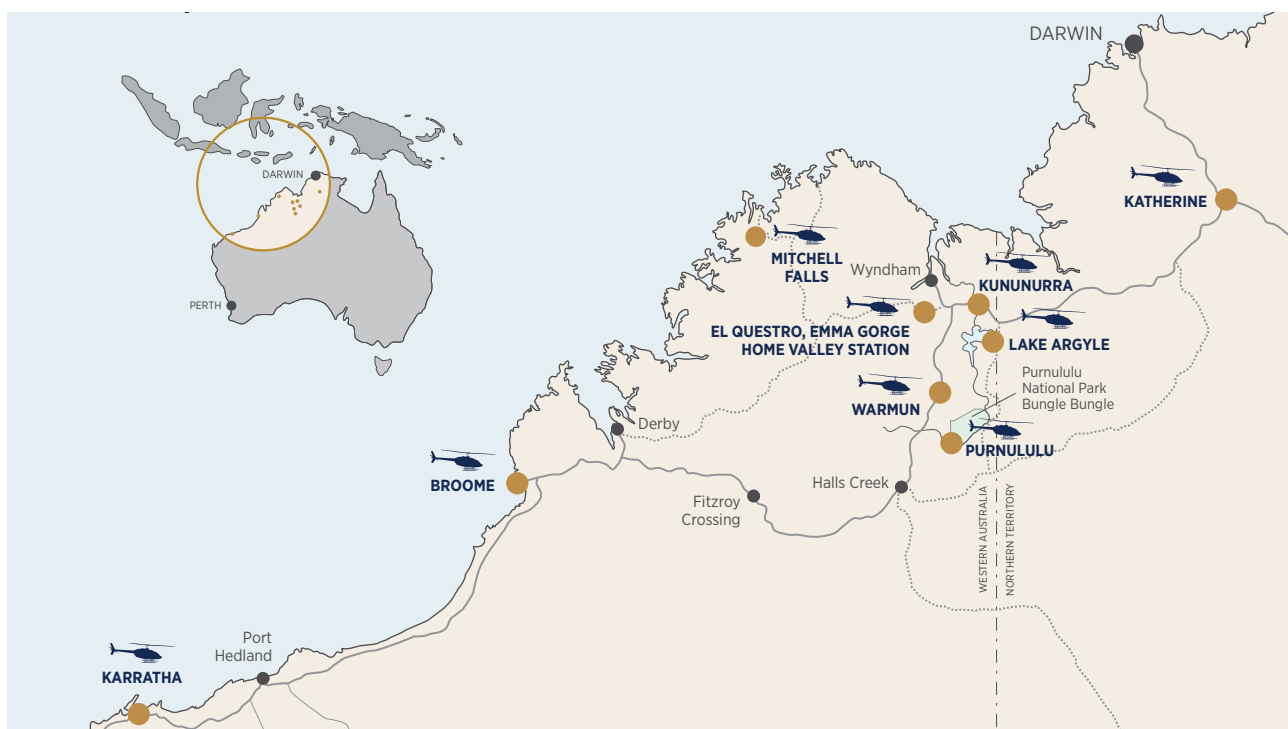
Warmun

El Questro Station

Emma Gorge Resort

Home Valley Station

At each of the HeliSpirit seasonal bases there are purpose-built facilities with shaded passenger areas, administration office, pilot housing, heli-pad and refuelling facilities.



COMPANY PERSONNEL

The HeliSpirit team is comprised of highly qualified and skilled experts who work together cohesively to deliver professional aviation services. HeliSpirit's management philosophy is to provide customers with the highest level of service whilst fostering a positive and inclusive work environment. A 'Just Culture' is also strongly supported from senior management providing the encouragement for all staff to contribute to the ongoing improvement of the company.



MICHAEL MCCONACHY
Managing Director

With a wealth of experience in the areas of business, tourism, agriculture, construction and aviation, Michael is Managing Director of several local companies. His strong understanding of governance and accountability led to his appointment as Chairman of the Kimberley Development Commission. Michael sits on the Western Australian Regional Development Council and is also involved in a number of community groups including the East Kimberley Marketing Group. He holds both commercial helicopter and fixed wing pilot licenses with many years of Kimberley flying experience.

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PAUL CRIPPS
General Manager

Having worked for HeliSpirit as a pilot since 2006, Paul understands all aspects of the business. Paul has over 2,800 hours of experience flying helicopters in the Kimberley and is respected locally as a safe and efficient pilot. He has a strong focus on safety, compliance and customer service and extensive prior management experience in both the construction and retail industries. Operations Manager for HeliSpirit from 2010 to 2017, Paul moved into the General Manager role at the beginning of 2018, overseeing day to day management and providing high level support to the Managing Director.

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SHERIDAN AUSTIN
Head of Quality and Safety

Sheridan was originally contracted by the company in 2014 to perform a full audit and gap analysis for compliance to CASA regulations. Sheridan continued to play an integral role to assure compliance to CASA regulations, and joined the HeliSpirit and Aviair team full time in 2018. Sheridan has a rich background in Quality Assurance and Auditing and is passionate about aviation safety and compliance. She also has a passion for educating and works closely with HeliSpirit's personnel to ensure that they understand how to effectively comply with regulatory, company and client requirements.

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EMMA FEHON
Head of Sales & Marketing

Emma joined the HeliSpirit team in late 2018. Prior to this Emma was based in New Zealand where she developed extensive international sales and marketing experience, particularly in the digital environment. Emma has a strong background in international tourism, having worked in the tourism and aviation industries across New Zealand, Canada, Singapore and South Korea. Along with a strong background in the international tourism industry, Emma is highly skilled in brand and product development, strategic planning, advertising and promotional activity, digital marketing, media and PR and implementing new business systems.

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JOHN MCAULIFFE
Chief Pilot

John holds a CPL (Helicopter) and CPL (Aeroplane) and has over 7,400 hours of flight experience of which 6,500 is rotary wing. John's experience includes instructing, scenic charter, firefighting, incendiary operations, winching, search and rescue, ship operations, VIP charter,

sling loading, and aerial shooting in some of Australia's most remote locations. During his eight-year tenure with Heliwork WA, John obtained his Grade 2 Instructor Rating, Mustering Training Approval, and flew for adventure cruise ships between Broome, Cairns and Papua New Guinea. From 2008 until 2019, John pursued business interests outside of the aviation industry. John re-joined the HeliSpirit team in the role of Chief Pilot in mid-2019 where his unique and extensive experience is beneficial in leading the pilot team and mentoring new pilots.



NICK STIELOW
Deputy Chief Pilot

Nick is Deputy Chief Pilot of HeliSpirit and Head of Operations (once known as the Chief Flying Instructor) of our flying school, Australian Helicopter Academy. He holds a Commercial Helicopter Pilot License with Low Level Rating, Aerial Stock Mustering, Sling endorsements, Fire

Fighting Rating, Grade 1 Flight Instructor Rating and Flight Examiner. Nick is well respected in the industry and since obtaining his CPL(H) in 2010, he has accumulated over 3500 flight hours conducting flight training, aerial filming, VIP Air Safaris, heli-fishing and Charter work. Nick has over 4 years' experience working in remote areas including the Pilbara and Kimberley Regions.



TIM ANDERS
Operations Manager

Tim has recently returned to the HeliSpirit team as Operations Manager. Tim previously worked for HeliSpirit from 1999 to 2011; nine years as a Line Pilot and four years as Operations Manager. Tim is very passionate about aviation and has worked in the Kimberley for twenty-five years.

Tim has accumulated over 5,500 hours flying helicopters and is highly respected by his peers and clients alike, and is committed to delivering safe and efficient helicopter services to all clients.



MALCOLM VICKERS
Head of Maintenance

Mal is one of the most experienced maintenance engineers of Robinson and Bell Helicopters in Northern Australia. Mal holds all necessary qualifications required under HeliSpirit's CASA Maintenance Operations Certificate of Approval No: 1-119FHO. Mal has over twenty-five

years' experience in establishing safe, effective and efficient maintenance systems to ensure that aircraft safety and reliability is maximised. Mal is supported by a highly qualified team of engineers.

HeliSpirit's team of pilots, aircraft engineers, administration and support staff total fifty-three and are a professional, friendly group of dedicated, hard-working individuals with many and varied skills. Each remote base operates under a Base Manager, supported by the management team in Kununurra. Effective reporting systems ensure that operations are maintained to the highest level of safety and quality in line with industry best practice.

HeliSpirit is committed to identifying and implementing initiatives to provide employment, training and business opportunities for the Indigenous people of the Kimberley and Pilbara regions. HeliSpirit uses resources such as the Aboriginal Business Directory WA, as well as local aboriginal corporations and networks to prioritise the engagement of local aboriginal people and businesses.

MAJOR CLIENTS

HeliSpirit is always prepared for any task and has a depth of resources available to ensure that every reasonable means possible is taken to complete contracted works. HeliSpirit's customer service goal is to exceed expectations and provide a product worthy of repeat business.

HeliSpirit are proud to have worked with many diverse agencies and companies, including but not limited to:



AWARDS & ACCREDITATION

HeliSpirit is one of Western Australia's most successful tour operators. HeliSpirit has won twenty-one tourism awards since 1996, including winning the Sir David Brand Award for tourism three times and being inducted into the WA Tourism Hall of Fame twice.

At the coveted WA Tourism Awards, HeliSpirit was awarded the silver Award in the category of Major Tour and Transport Operator in 2015, and the silver Award in the category of Adventure Tourism in 2017.

HeliSpirit has held National Eco Tourism accreditation as a Green Travel Leader for 17 years and holds Quality Accreditation through the Tourism Council of WA.





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